

No. 26-07/2020-T&C-CM

Date: 04.11.2020

Circular T&C-CM No. 45/20-21

To
 All CGMs- Telecom Circles/ Telephone Districts

Sub: Rationalization of GSM postpaid mobile services.

The competent authority has decided the following under the GSM Postpaid Mobile Services as below:

- A.** *Withdrawal of the postpaid plans 99, 225, 325, 799 and 1125 w.e.f. 01.12.2020. The existing customers will remain in the closed plan till further order. No new connection to be allowed in corporate closed plans.*
- B.** *Data Rollover of Free Data up to 3 times the monthly data with all postpaid plans w.e.f. 01.12.2020.*
- C.** *Introduction of New postpaid plans of Plan199, Plan798 & Plan 999 w.e.f. 01.12.2020 as under:*

Details	Plan 199	Plan798	Plan 999
Freebies voice	Unlimited on net Voice + 300min off-net in HPLMN and national roaming including Mumbai and Delhi in MTNL network	Unlimited Voice any net in HPLMN and national roaming including Mumbai and Delhi in MTNL network	Unlimited Voice any net in HPLMN and national roaming including Mumbai and Delhi in MTNL network
Free Data with rollover facility for main and Family connections as 3 times the monthly free Data	25GB (Data rollover up to 75GB allowed)	50GB (Data rollover up to 150GB allowed)	75GB (Data rollover up-to 225GB allowed)
Data charge after Freebies	Rs.10.24/GB (1paise/MB)	Rs.10.24/GB (1paise/MB)	Rs.10.24/GB (1paise/MB)
Free SMS	100SMS/day in HPLMN and national roaming including Mumbai and Delhi in MTNL network	100SMS/day in HPLMN and national roaming including Mumbai and Delhi in MTNL network	100SMS/day in HPLMN and national roaming including Mumbai and Delhi in MTNL network
Family connections\$	NIL	2 Family connections with Unlimited voice facility, 50GB data & 100SMS/day with each Family connection separately.	3 Family connections with Unlimited voice facility, 75GB data & 100SMS/day with each Family connection separately.

\$ In case any family connection with a plan wished to port out, the family connection will be required to be dissolved and family connection would be required to be on individual active postpaid plans, of their choice, to process the porting.

FUP: - Unlimited voice means 250min/day (local/STD/on-net/off-net) (HPLMN/ National roaming including MTNL network)(**If a Customer using more than 250minutes outgoing minutes [(Local + STD + Outgoing Roaming) (On-net/Off-net) as per Unlimited recharge benefits] in a day will be charged at base plan tariff, after consumption of 250 minutes for the rest of the day till midnight 0.00hrs.**”). This Plan is intended only for personal use of included services. BSNL reserves the right to discontinue the free Voice benefits offered as part of this Plan in case of misuse/ fraudulent use/ unauthorized telemarketing and commercial use. The voice/SMS benefits under the Plan cannot be used for outgoing calls/SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.

Tariff for plan 199/798/999 (including tariff after FUP)


Voice Call Charges	Rs./Min
Pulse rate (Seconds)	60 Sec
Local Mobile On-net	1
Local Mobile Off-net	1
Local Fixed On-net	1
Local Fixed Off-net	1
STD Mobile On-net	1.3
STD Mobile Off-net	1.3
STD Fixed On-net	1.3
STD Fixed Off-net	1.3
ISD Call	<u>ISD Calls Tariff (Same as for Landline ISD Call Tariff)</u>
(ii) Video Call Charges	
Video Call Charges	Rs./Min
Pulse rate (Seconds)	60 Sec
Local	2
STD	2
Incoming	Nil
(iii) SMS	
Local On-net	0.8
Local Off-net	0.8
National On-net	1.2
National Off-net	1.2
International	5
Delivery Report	Nil

(iv) National Roaming		
A) National Roaming		
(a) Voice Call		Rs./Min
Pulse rate (Seconds)		60 Sec
Local		0.8
STD		1.15
Incoming Call		0
(b) SMS		
Local SMS		0.25
National SMS		0.38
International SMS		5
Incoming SMS		Nil
Non- P2P SMS (From Home LSA/While Roaming)		3
Premium Non- P2P SMS		As determined by Content Provider
Voice SMS Tariff		Last in the tariff details
(c) Video Call		
		Rs./Min
Pulse rate (Seconds)		60 Sec
Local		2
STD		2
Incoming Call		1
Video Call On Short Codes		
B) Inter Circle Roaming with Vodafone as VLMN in Delhi		
a) The BSNL customer roaming in Delhi with M/s Vodafone as VLMN will be charged as per standard roaming rates (except for point no. (b) & (c) stated below). The rates of outgoing SMS and voice calls are as below:		
Particulars	Local Calls	STD calls
Outgoing Voice Calls	Rs. 0.80 per min	Rs. 1.15 per minute
SMS	Rs. 0.25	Rs. 0.38
GPRS/Data	0.25 p/10KB	
b) The incoming voice call for BSNL customer roaming in Delhi with M/s Vodafone as VLMN will be charged @ Rs. 0.45/minute.		
c) Any type of STV including data STVs will not be applicable for BSNL customer roaming in Delhi with M/s Vodafone as VLMN.		
Voice SMS under GSM services		
S. No.	Particulars	Charges for prepaid and postpaid services
i)	Sending/Replying/Forwarding Voice SMS*	Rs.0.75/Min for Local, STD calls.
ii)	Retrieval of Voice SMS*	Rs.0.75/Min while in Home LSA.
Note :-		
* National Roaming calls will be charged as per the tariff plan of the customer.		

- D.** Free Data rationalization w.e.f. 01.12.2020 for plan 399 to 70GB (Data rollover up-to 210GB allowed) & Plan 525 to 85GB (Data rollover up-to 255GB allowed).
- E.** Data freebies of all the plans except plan 1525 to be made limited plans w.e.f. 01.12.2020 with Data charges of Rs.10.24/GB beyond free data usage with all postpaid plans.
- F.** One additional Family SIM with Unlimited Voice facility with Plan-525 with no free data/SMS.
- G.** Offer Rs.25 as discount for 3 months to the customers of Plan 99/225/325 migrating to any higher plan. This offer is for the limited period of 90 days from the date of withdrawal of Plan 99/225/325.
- H.** Offer Rs.50 as discount for 3 months to the customers of Plan 799 migrating to any higher plan (999/1525). This offer is for the limited period of 90 days from the date of withdrawal of Plan 799.
- I.** All other postpaid plans for the retail customers working in circles are to be withdrawn w.e.f. 01.12.2020. Under postpaid GSM services, only six plans are allowed Plan199, plan 399, Plan525, plan 798, plan 999 and plan 1525 w.e.f. 01.12.2020. However, the existing customers of the circle's closed plans will remain in the plan till further order. No new connection to be given in any circle's closed postpaid plans.
- J.** Advance rental option: 11 month FMC for annual advance rental and 21 month FMC for the biennial advance rental for all postpaid plans.
- K.** Closure of all postpaid Data/Voice/SMS Add-Ons w.e.f. 01.12.2020.
- L.** Introduction of New Data ADD-ON w.e.f. 01.12.2020:
- Rs.150- Free Data 40 GB
 - Rs.250- Free Data 70GB

2. The above tariff will be applicable from 01.12.2020.
3. The implementation of the tariff is to be made in accordance with 43rd Amendment of Telecom Tariff Order and orders/guidelines/clarifications issued by TRAI from time to time. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI and TRAI regulations contained in Ir. No. 5-5/2008/regl Dated 16.06.2008 issued from regulation cell BSNL CO.

4. **Circles shall report to TRAI with full details of the tariffs offered without reference to any other circular as also detailed vide this office letter no. 11-11/2012-T&C-CM dated 03.02.2017 uploaded on intranet on 06.02.2017. Circles shall report to TRAI with full details of the tariffs offered with date of implementation of the tariff in reporting circle without reference to any other circular. TRAI has directed to ensure that the Reporting shall also contain Name, Designation and contact number of the authorized reporting officer/signatory for future reference. However, the circles should not endorse/send this circular for tariff reporting purpose and the content of the tariff should only be reported for tariff reporting.**
5. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made. Circles may also send SMS conveying the above tariff to the customers.
6. This circular is issued based on the approval of ECT vide Approval No. 4482 dated 03.11.2020 in P&P-CM cell file No. BSNLCO-PPCM/11/1/2020-PnP-CM. Queries/clarification/ feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.


(Shweta Mandal)
Dy. Manager (T&C-CM)

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) All PGMs / GMs, BSNL C.O.
- 4) GM (CIT) - for making necessary updation in website and place in news item.
- 5) PGM (Sales & Marketing) - for marketing initiative.
- 6) PGMs/GMs (All Nodal Center for info. and n/a pl.).
- 7) Director General P & T Audit, Delhi- 110054.
- 8) OL Section -for Hindi version.
- 9) Guard file.